



## Rio Mar Beach Resort & Spa Pet Policy

**Guests hereby agree to the following policy, regulations and conditions while staying at the Rio Mar Beach Resort with a pet:**

- ❖ A non-refundable deposit of \$100 is required upon reservation for special handling of the room after check-out.
- ❖ Weight limit of a pet shall be **40** pounds or less. Pets over **40** pounds may be allowed at the hotel's discretion and should be discussed with the General Manager prior to accepting the reservation.
- ❖ Guests agree to keep their pets on a leash or in a carrier at all times while in public areas.
- ❖ Guest agree to keep pets out of all food & beverage areas, including pool areas, tennis courts and golf courses.
- ❖ Guests agree to be present while any member of the hotel staff, such as housekeeping or engineering, is in the room. Room cleaning must be scheduled in advance for a time when the pet is not in the room or when the owner will be present.
- ❖ Guests agree to keep their pet with them or with a designated individual at all times, and not leave him/her unattended in their room.
- ❖ Guests agree to prevent noise or any other disturbance by their pet, in the interest of other hotel guests.
- ❖ Guests agree to pay any additional charge for repairs should they be required and authorize the hotel to charge their credit card for such charges, even if they are discovered following the guests' departure from the hotel.
- ❖ Guests agree that, should their pet create any disturbances, which cause complaints to be made to the hotel by other guests or personnel of the hotel, at the request of the hotel manager, the guest shall immediately make arrangements to house their pet elsewhere outside the hotel.