



DON'T TAKE OUR WORD FOR IT...

GROUP POST EVENT SURVEY: Torchmark

Group Reservations Process: Top notch; Marilynn is so good, so fast, so pleasant. Changes were not a problem; she took the many changes in stride. She maintained constant contact closely monitoring the sold out situation. Really knows how to treat costumers.

Group Reservations Process: Excellent. Marilynn was great. All of the Torchmark staff enjoyed working with her. Loved Marilynn's sense of humor.

Group Check In Process: Perfect. Having the group desk worked very well. Flawless

Group Billing: Brenda has been great. Some minor corrections.

Meeting Setup: Accuracy: Perfect. Timeliness: Perfect. Flexibility: Gumby and set up crew did an amazing job.

Banquet Service: Servers were friendly and attentive. They worked without creating havoc.

Convention Service Manager: Natalia went above & beyond all my expectations.

Conference Services Coordinator: Eddie and Maria were perfect. Very effective and helpful.

Overall Food & Beverage Experience: Food was excellent / everyone commented how good it was. Enjoyed every bit of it

Likelihood to Recommend / Return: Definitely

Any additional comments regarding your Wyndham Rio Mar experience: . Loved the new cabanas. Pool area is in great shape. Service was fantastic. The spa was wonderful, but expanding it would be even better. Transportation was good. Loved Shimas.